

## Using the service

We will work with groups who are not members, by negotiation, but we encourage all groups who use our service to become members of One Community. Membership is subject to a modest annual fee and will entitle your group to a range of benefits (eg newsletter, transport, room bookings, photocopying services and resource hire). Please ring for further information.

## Comments, complaints or concerns

If you have any comments about Community Development, or if you are unhappy about any aspect of the service, please contact the Community Development office (details below).

## Contact details

For further information about the Community Development service contact the team:

**Tel 023 8090 2400 (switchboard)**

**Email: [development@1community.org.uk](mailto:development@1community.org.uk)**

**Web: [www.1community.org.uk](http://www.1community.org.uk)**

## Opening hours

The Community Development office is open Monday to Thursday 9am to 5pm and Friday 9am to 4.30pm.

Our Community Development workers may also be available for meetings outside normal working hours, by arrangement.



One Community's headquarters stands overlooking the Recreation Ground and bandstand in central Eastleigh, just a few minutes' walk from the railway and bus stations. The building has a small forecourt car park, and pay-and-display parking is available diagonally opposite, to the rear of Sainsbury's, accessed from Romsey Road.

Community Development receives financial support from Hampshire County Council and Eastleigh Borough Council and is managed by One Community.

Published by **One Community**  
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Registered in England as a company limited by guarantee.  
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Registered office: as above.

# Community Development

**One Community** provides a range of Voluntary Sector Support, Community Development, Care, Information and Transport services



## Community Development



### Community Development

One Community is a local charity with a wide membership of voluntary and community groups. One Community provides support to these groups through a range of services, including volunteer recruitment, transport, administration, equipment loan and community development.

Our Community Development Team offers a **FREE** service to all local voluntary and community groups in the borough of Eastleigh to help them to get started, help them through times of difficulty and transition, and help them move forward with new ideas and projects.

### Partnership working

Community Development staff work alongside a variety of other agencies and groups who also have input and influence in community development work. These include:

- Eastleigh Borough Council Health and Community Department
- Eastleigh Borough Council Local Area Coordinators
- The Point Dance & Arts Centre
- Housing Associations
- Community Associations
- Local churches and faith groups

### Training

The Community Development Team works with groups to identify their training needs and to deliver appropriate learning opportunities to them.

We do our best to ensure that the training is accessible in its format and content, in the language used and in its cost and location.

We also circulate information on training provision from other sources, such as colleges, local training companies and other voluntary organisations.

### Identifying and facilitating local networks

Local networks are important for the growth and sustainability of the voluntary and community sector, and of community activity.

Through these networks communities of interest or geography can come together and be supported by each other, as well as by One Community.

Our Community Development team maps and promotes existing networks and forums, as well as setting up and facilitating new forums.

We will also support the community in the creation of community run networks.

### Consultation and advice

Our Community Development team offers advice and guidance on a range of issues that groups may need help with. This is done on the assumption that the involvement will generally be of short term duration. Assistance offered may include:

- Helping to set up a group and advising on its legal status
- Providing information on the documentation needed to run a group
- Helping to identify sources of funding and support from other agencies
- Advising on the preparation of funding applications
- Giving guidance to committees on the roles of officers and trustees
- Providing information on accounting, health & safety, data protection and insurance
- Helping groups voice their needs to statutory agencies

### Involvement with the Compact

The Eastleigh Compact is a set of documents providing a framework for interactions between voluntary groups and the local statutory sector. We will take a leading role in the Working Group and ensure that the voluntary and community sector have an active role in the Compact at all stages from drafting of documents to dissemination, implementation and reviews.