



One Community's headquarters stands overlooking the Recreation Ground and bandstand in central Eastleigh, just a few minutes' walk from the railway and bus stations. The building has a small forecourt car park, and pay-and-display parking is available diagonally opposite, to the rear of Sainsbury's, accessed from Romsey Road.

The Home Information Support Project receives financial support from Hampshire PCT and is managed by One Community.



Home Information Support Project (HISP)

One Community provides a range of Voluntary Sector Support, Community Development, Care, Information and Transport services



Published by **One Community**
(Formerly Eastleigh Community Services)

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Registered Charity Number 1052978.
Registered in England as a company limited by guarantee.
Registered Number 3132524.
Registered office: as above.



Aims of the service

One Community's Home Information Support Project (HISP) provides a free independent advice and support service to older and vulnerable people living in the Borough of Eastleigh to enable them to live independently.

What does the HISP service provide? We offer:

Advocacy

Our advocacy service will advocate on your behalf, speaking and writing as appropriate to other agencies.

Enquiry Service

Our enquiry service enables you to contact us in person, by phone, email or letter. We will respond to your query either directly or by referral to other appropriate services.

Home visits

Our home visiting service is available to people who have difficulty in getting out because of disability or illness. We can offer support with more complex enquiries and provide assistance with filling out forms.



Out Reach

HISP provides an information stall that can be set up in Community venues. We can also arrange talks to community groups about our services; both are available on request.

Newsletter

We publish a regular newsletter with a wide range of articles on topical subjects.

Using the service

The Home Information Support Office is open from Monday to Thursday 9am-5pm and Friday 9am-4.30pm.

Contact details

For further information about HISP contact:
Tel: 023 8090 2405
Email: hisp@1community.org.uk
One Community Reception:
Tel: 023 8090 2400
Web: www.1community.org.uk

Comments, complaints or concerns

If you have any comments about Home Information Support Project, or if you are unhappy about any aspect of the service, please contact the HISP office (see contact details).