

Comments, complaints or concerns

If you have any comments about the Parish Link Minibus Service, or if you are unhappy about any aspect of the service, please contact the transport office at One Community (details below).

Contact details

For further information about Parish Link Service please contact:

Parish Link Minibus Service
One Community
16 Romsey Road
Eastleigh
SO50 9AL

Tel 023 8090 2414

Fax 023 8090 2413

Email oct@1community.org.uk

There is an answer machine on the direct telephone number that can be used out of office hours to leave cancellations.

Any bookings left on the answer machine will not be taken into account.

Alternatively you can speak directly to our reception staff at One Community on:

Tel 023 8090 2400



One Community's headquarters stands overlooking the Recreation Ground and bandstand in central Eastleigh, just a few minutes' walk from the railway and bus stations. The building has a small forecourt car park, and pay-and-display parking is available diagonally opposite, to the rear of Sainsbury's, accessed from Romsey Road.

The Parish Link Minibus Service receives financial support from Hampshire County Council and is managed by One Community.

Published by **One Community**
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One Community
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Registered Number 3132524.
Registered office: as above.

Parish Link Minibus Service

One Community provides a range of Voluntary Sector Support, Community Development, Care, Information and Transport services



Parish Link Minibus Service

The Parish Link Minibus Service

The Parish Link Minibus Service provides shopping opportunities to Eastleigh town centre while linking neighbouring villages in the parishes. Parish Link enables users to visit friends or access services in other parts of the borough.

Who can use the service?

Parish link collects passengers in:

Hamble, Bursledon, Hound, Netley, Hedge End, Botley, West End, Horton Heath, Fair Oak and Bishopstoke.

To be eligible to use the service you must be unable to use public transport due to a disability.

How much does it cost?

The cost varies depending on where you live. Free Bus Passes issued by Eastleigh Borough Council may be used for free travel on the Parish Link Minibus Service. Passes must be shown to the driver on each journey.

How does the service operate?

Parish Link operates in a similar way to public transport, following a set timetable and route. However, it is possible to make a slight detour from the route to pick you up from your door.



How do I register with the service?

You must be registered to use the Parish Link Service. To register simply call the office and an application form will be sent out to you:

Tel 023 8090 2414

How do I book a journey?

It is simple to book your journey by telephone or by post.

By telephone:

Bookings are taken:

Monday to Thursday

9am to 12.30pm 1.30pm to 4.30pm

Friday

9am to 12.30pm 1.30pm to 4pm

By post:

If you do not have a telephone, or are unable to use one, booking cards are available for booking your trips by post. These cards are obtainable from the office.

What we need to know

When making a booking please tell us:

- Your name
- Your address
- Day of pick-up/journey
- How many are travelling
- How many wheelchairs

Can I take a friend?

Providing there is sufficient room in the minibus, friends and relatives can travel with you. Please enquire at the time of booking.

Cancellations

If you find that you cannot go on a trip you have booked, please inform the office as soon as possible so that someone may take your place.